



Thriving in the Cloud
with Workday

alight



Making the decision to move to the Cloud is the first step in sparking possibilities for your organization's growth. And maximizing your support model once live can take you even further. To deliver on your goals, you must look at innovating more than just your technology—you need a partner...the right partner to help guide your entire Workday journey.

The right resources for the right results.

With Alight at your side, you gain access to experts that enable success as you evolve your business processes, modernize your approach to end-user service and make the most out of your technology. We have the HR and finance expertise, services and solutions to make sure you realize the full power and potential of the Cloud, wherever you are in your Workday journey.

“Alight knows the business of HR and applies that knowledge first then adds in how to accomplish the task at hand in Workday... they enable you by arming you with the knowledge of ‘how Workday does things’.”

-DIRECTOR OF HRIS AND HCM SOLUTIONS, FORTUNE 100 COMPANY

We know how to put Workday to work—across your business.

With over 2,100 dedicated Workday colleagues globally, we are uniquely positioned to find the right solution to help elevate your capabilities—no matter the size of your organization or the type of support you need. By partnering with us, you have access to these resources throughout North America, EMEA, APAC and beyond—each with an ongoing role in operating and supporting Workday.

As one of the most comprehensive providers of Workday services in the world, we’ve served over 370 Workday customers to date, supported 2,300,000 employees across 109 countries and have processed 17M payments on Workday Payroll, enabling people to live better.



A proven, holistic approach to Workday for better results... now and later.

Global deployment solutions

A successful deployment is critical to achieving your short and long term goals.

Strategic deployment services

Optimize your return on investment and achieve your goals with the help of strategic consulting services for:

- Data harmonization
- Target operating model design
- Operational readiness guidance

End-user deployment services

Planning for change significantly increases user adoption and employee engagement. We are helping organizations prepare their people for change through:

- Stakeholder identification and engagement
- Change impact analysis
- Communications and training

Workday tenant deployment services

Our experienced Workday consultants bring a holistic approach to SaaS through configuration, data conversion and integration development for:

- Financial Management
- Human Capital Management
- Payroll
- Analytics/Prism

Success enablement solutions

Enable a successful Workday journey for your people, processes and technology by tapping into our operational experience and expertise.

Process enablement services

A successful go live takes strategic planning and readiness assurance for your people, operations and support processes. Let our team guide you through:

- Operational effectiveness assessments
- End-to-end process redesign

End-user enablement services

An HR portal is a critical component of delivering on the consumer experience. Our UPoint® portal provides:

- Personalized end-user experience across all of HR
- Targeted communications and content management
- Seamless system integrations with full mobile support

Post deployment support solutions

Let us maximize your support model so you can drive strategic impact for your organization. With comprehensive options, for organizations of any size and complexity, we can meet you wherever you are based on your unique needs.

Managed services

We can help free up your time to focus on what matters most—your people. Flexible and scalable options to meet your needs today and tomorrow, including:

- Fully managed and co-source payroll administration models on Workday for the U.S., U.K., and Canada
- HCM administration and data management services
- U.S. benefits administration
- Compensation and talent cycle support

End-user support services

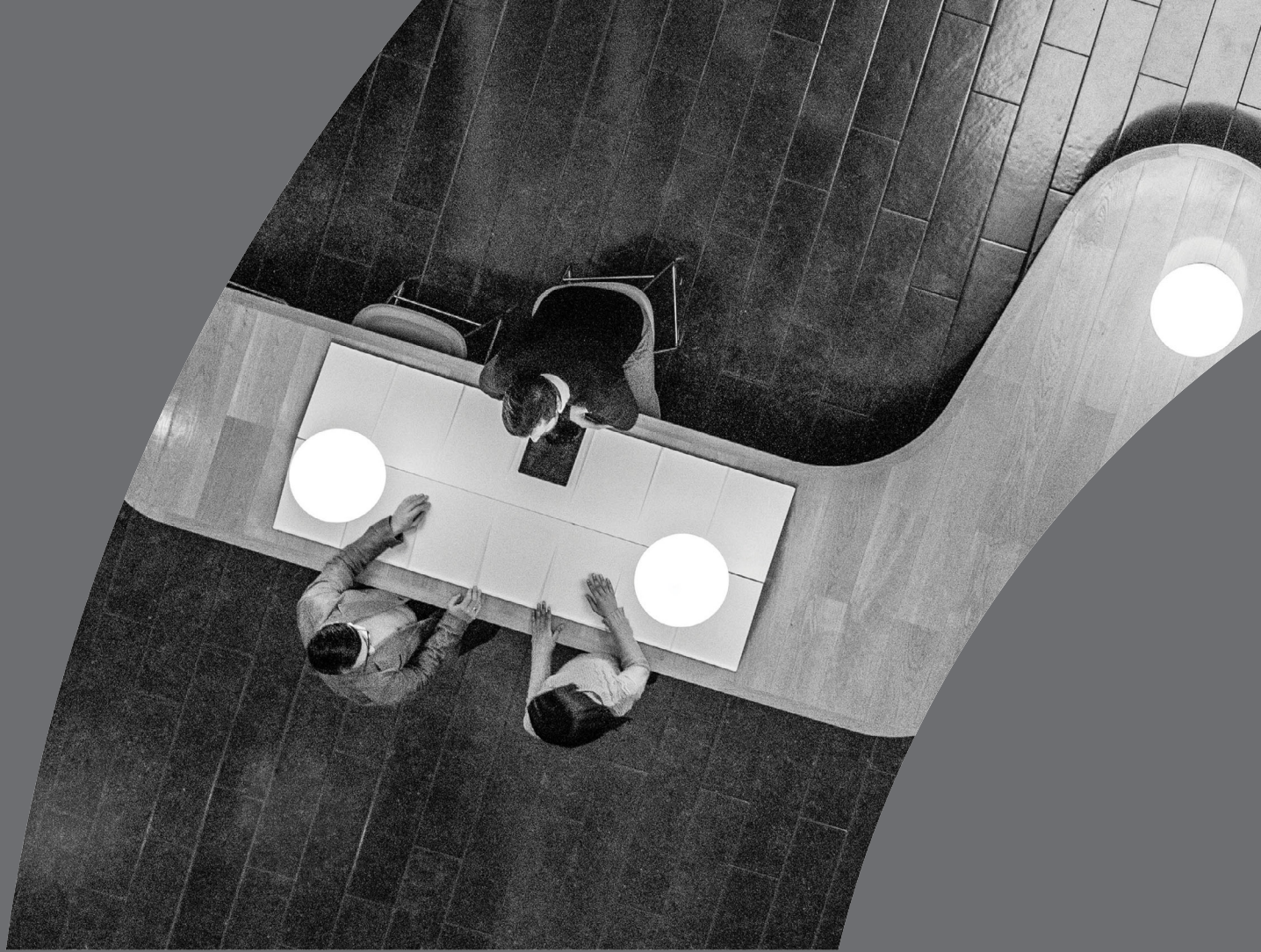
Focused on helping you to achieve increased user adoption and engagement, we provide key performance indicators with actionable operational insights. Support services include:

- Global customer care service centers
- Multichannel support across voice, chat and electronic cases
- Inquiry and issue resolution

Workday application management services

Whether you have short-term or ongoing application management needs, our team gives you access to experienced resources for continuous evolution and maximizing your investment in Workday including:

- Tenant and integration assessments
- Tenant and release management
- Integration management
- Configuration support and consultation
- New feature and functionality enablement
- Business initiative support
- Strategic road mapping consultation and support
- Reporting, insights and analytics

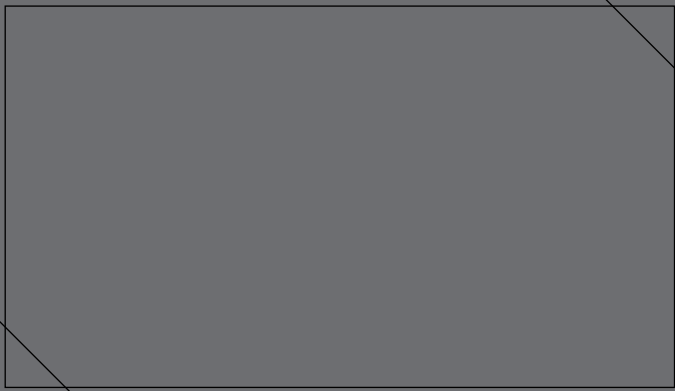


Partnering to help people and organizations thrive.

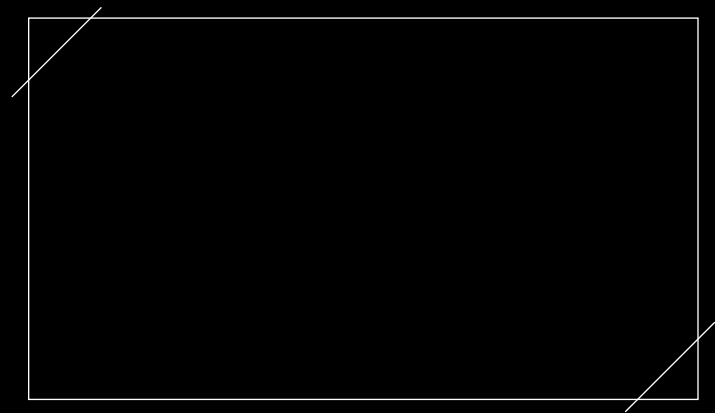
Today, our success is fueled by the expertise of our people and the strength of our partnership with Workday.

We understand that organizations are constantly shifting and evolving. We're here to help you meet these changing dynamics with confidence.

Are you ready to extend your impact? Connect with us at workday.solutions@alight.com and reimagine what's possible with Workday.



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About Alight Solutions

As a leading provider of human capital solutions, we help our clients and their people navigate the complexity of health, wealth and HR. We combine data-driven, consumer-centered technology with personalized care and service to deliver a superior customer experience. Our dedicated colleagues across 19 global centers help more than 23 million people and their 11 million family members simplify work and life, both now and in the future.

At Alight, we are reimagining how people and organizations thrive.

alight.com