



Find continuous value in Workday with Alight Release Updater

Talk to a Workday expert

To learn more about how we can help with Workday release cycles, reach out to us today.

Workday.solution@alight.com

Through application management support, enablement of new feature adoption, optimization of current functionality and automated regression testing of key business processes and integrations, Alight Release Updater ensures you're maximizing your Workday investment. As a Release Updater customer, you gain access to key feature update communication templates, webinars and optional feature execution assistance, as well as weekly update release notes, all curated for your specific business needs by our Workday consultants. Approach each Workday release cycle with confidence and realize the full value of what your Workday system can bring to your organization year after year with guidance and support from our Workday experts.

To realize your goals, you need holistic cloud support

With 25% of organizations reporting internal knowledge and skills as a major gap in system usability and 75% of CFOs reporting lags in ROI from technology investments due to long deployments and slow adoptions, your organization can't afford to fall behind in your Workday literacy. While the Workday updates serve to keep your system using features that enhance your daily processes and current features optimized, there are many challenges unique to your business that can inhibit your team's ability to take full advantage of each Workday release and realize your overall business goals.

No time, necessary skill sets or deep domain knowledge to focus on strategic business initiatives

Challenges with identifying and addressing business issues risks

Struggle to keep up with daily activities and attrition

Start on your path to better value realization

Through application management support, enablement of new feature adoption and the optimization of current functionality, Alight Release Updater allows for full enterprise technology transformation, including —

- Greater awareness of new functionality deployed into production
- Increased ability to keep up to date on latest features and functionality
- Better quality and stability of current business processes
- Decreased testing time through automated regression testing



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Semi-annual release support

Through Alight Release Updater, your organization receives bi-annual release overviews to determine what changes are needed around mandatory feature adoption, assistance configuring and migrating these changes using Alight's release management templates and best practices, testing support, including the use of Alight's automatic testing tool and up to 250 hours of expert support to configure, test and migrate the optional features of your choice.



Assess
semi-annual
release



Configure



Test



Optional
features

Feature release testing support

With hundreds of baseline scenarios across over 265 HCM and 65 Financial business processes and review capabilities for critical integrations for release impact, your organization is equipped to approach each feature release with confidence. As a customer, you receive a report from Alight of testing results and assistance addressing any defects using Release Support hours if needed.

Weekly service updates and what's new notes

Receive Alight's weekly reports outlining service updates and new Workday features, including notes around potential data impact or impact to processing, UI changes and action required, all exclusive to Release Updater customers.

Key features of Alight Release Updater

Enjoy mandatory feature review sessions, highlight videos for optional features and curated communication templates that help prepare both your internal team and your workforce for greater feature adoption and system ROI.

Mandatory feature review

- New feature details
- Benefits of change
- Impact to audiences and change management
- Occur week following the update of Sandbox Preview with release features

Optional features highlight videos

- Recorded videos to explain new functionality, impacts, tips, tricks and demos of use cases
- Make educated decisions around the uptake of optional features

Communication templates

- Introduce most impactful end-user changes
- Prepare your employee population
- Reduce internal change management efforts

About Alight

At Alight, our professional services provide end-to-end partnership for your entire Workday journey. So, no matter where you are, we're ready to help you thrive.

Contact us

For more information or to speak to a Workday expert about how we can help you to get started with Workday Extend, contact us at: workday.solutions@alight.com.