Alight Worklife[®] employee experience platform

HR transformation means thriving organizations and happy employees. A strong and supported workforce delivers peak performance and positive impact on the bottom line.

Problem

Employers today are grappling with numerous challenges in an ever-changing business world. Among these challenges are attracting and retaining top talent while effectively managing the rising costs of total rewards programs.

Recent studies indicate:

- A mere 53% of employees are likely to remain with their current employer over the next
 12 months¹
- Healthcare costs are projected to rise by 5.6% in 2023²
- A staggering 24% of employees feel overwhelmed by financial matters and worry about running out of money in retirement³
- Only 35% of employees trust their employers to design benefit plans in their best interest⁴

Solution

Alight Worklife is a cutting-edge employee experience platform that combines the power of AI and cloud technology with a personalized touch. Designed to enhance the overall wellbeing of employees, the platform integrates benefits, HR and payroll into a centralized and user-friendly interface.

Alight Worklife empowers employees to take control of their holistic wellbeing, both within the workplace and in their personal lives. Through personalized guidance and support, employees can easily manage various aspects of their wellbeing, ensuring better outcomes for themselves and the organization. With Alight Worklife, employees experience a seamless and integrated approach to their wellbeing journey.





The employee experience platform



Benefits for employers

1. Elevate employee experience

- Unified experience platform
- AI-driven personalized interactions
- Tailored employee journeys

2. Optimize program utilization

- Turnkey engagement campaigns
- Omni-channel content
- Value dashboards
- 3. Boost organizational productivity
- Reduced manual effort
- Enhanced employee efficiency
- Workforce upskilling
- 4. Meet diverging needs
- Inclusive user experience
- Robust partner ecosystem
- Centralized solution with local relevance

Benefits for employees

- 1. Simplified experience
- Single source of truth
- Seamless onboarding experience
- Simplified administrative tasks

2. Comprehensive wellbeing support

- Robust wellness programs
- Concierge healthcare navigation
- Stress management support
- 3. Financial stability and empowerment
- Financial planning resources
- Education and counseling services
- Robust retirement planning resources
- 4. Personalized guidance and support
- AI-powered recommendations
- Personalized chatbot responses
- Individualized expert guidance

Outcomes

Employer outcomes



Higher talent retention Better program curation Higher productivity

Lower employee turnover Lower healthcare costs Reduced payroll leakage

Employee outcomes

Better employee engagement Improved mental resiliency Increased employee loyalty

Lower health risk Lower financial stress Lower absenteeism

Customer impact

Increased employee engagement

A large pharmaceutical client achieved a remarkable:

55%

16%

increase in Employee Assistance Program (EAP) utilization by leveraging data from 4.5 million touchpoints to curate personalization for individual employee needs

Enhanced benefits utilization

A large retailer witnessed a significant:

of targeted employees increase their 401(k)-contribution rate by an average of 4.2% after receiving personalized messages

Cost savings and efficiency

A consumer goods manufacturer achieved a substantial:

227%

ROI within the first 9 months by investing in healthcare navigation solutions, indicating tangible financial benefits derived from Alight's offerings

About Alight

Alight is a leading cloud-based human capital technology and services provider that powers confident health, wealth and wellbeing decisions for 36 million people and dependents. Our Alight Worklife[®] platform combines data and analytics with a simple, seamless user experience. Supported by our global delivery capabilities, Alight Worklife is transforming the employee experience for people around the world. With personalized, data-driven health, wealth, pay and wellbeing insights, Alight brings people the security of better outcomes and peace of mind throughout life's big moments and most important decisions. Learn how Alight unlocks growth for organizations of all sizes at **alight.com**.

Powering confident decisions, for life.

- ¹ Winning with Wellbeing report, Alight https://go.alight.com/rs/777-ERD-451/images/08055_DE%26I_Report_PDF.pdf
- ² https://www.shrm.org/resourcesandtools/hr-topics/benefits/pages/health-plan-costs-expected-to-rise-in-2023.aspx
- ³ https://www.alight.com/Thought-Leadership/2022-Alight-International-Workforce-and-Wellbeing
- ⁴ https://www.alight.com/Thought-Leadership/Winning-with-wellbeing-Chose-a-human-centric-appro





