

Talk to a Workday expert

To learn more about Alight's Data Quality Management Services, reach out to us today.

Workday.solutions@alight.com

Master your data management strategy with Alight's DQM services

Alight's global HCM Data Quality Management (DQM) services allow your team to take a proactive approach to your data management strategy through transactional support, ongoing tenant monitoring and strategic oversight of your Workday HCM data. Reduce errors in your HCM data and give your team the ability to shift focus from administrative data tasks to execution of your organization's strategic goals.

Don't fall behind with your data management goals

You've invested in deploying Workday for your organization with an expectation around the value it will bring your business processes and operations. However, if you're finding that your team is understaffed or lacking the experience to effectively run the tasks need to keep your organizational data updated, you may not be leveraging the full capabilities of your system and be at risk of facing costly downstream impacts.

Top challenges around data management

Challenge	Impact	Downstream impact
Lack of resources	Inability to address data issues proactively	Decreased confidence in reporting, low user satisfaction due to incorrect pay calculations, end-user confusion and data clutter.
Lack of knowledge	Risk of mass loading data incorrectly	Missed or incorrect worker payments, stalled or incomplete business processes.
Lack of strategy	No goals set or measures of success	Limited short and long-term growth opportunities, minimized ROI

Benefits of a robust DQM strategy



Confidence in data-driven decisions



Reduced risk of transactional errors



Increased employee satisfaction

Alight's DQM services

Engaging in Alight's DQM services provides your organization with a consultation and analysis partner that can assist your team with master data management, business process and employee level integration error support, proactive data assurance and organizational structure and security role maintenance. Choose from either our Optimized or Comprehensive offerings depending on your business needs.

Core DQM Services

- Customer requests assistance with error OR Alight identifies error through proactive monitoring of Workday.
- Alight investigates and provides recommendations for mitigation.

Optimized DQM approach

- Customer owns proactive monitoring solution going forward and acts on recommendations.
- Or, customer can use hours pool to utilize Alight to deploy changes.

Comprehensive DQM approach

- Alight manages transactional clean up and maintenance of data proactively with customer signoff.
- Customer hands off ownership of end-to-end data integrity monitoring to Alight.

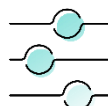
Your data management strategy. Solved.



975,000+ employees serviced across 29 full-service customers.



100+ countries supported



500,000+ HCM transactions executed annually



8.5+ average years of resource tenure

Why Alight

- 20+ years of experience providing HR administration services
- 9+ years of experience operating on behalf of cloud HCM customers
- 2,000 dedicated colleagues to our cloud professional services
- 400+ actively supported ongoing cloud customers
- Cross industry, portfolio-view of lessons learned and best practices
- Platform-specific expertise across our cloud HCM partners

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