



Pension de-risking solutions

Learn more

For more information about Alight's pension de-risking services and support, please contact:

Erika Lorenson
Defined Benefit
Foundational Leader
224-737-0942
erika.lorenson@alight.com

Pension plan de-risking programs can be complex for both plan sponsors and participants. Work with an experienced pension plan administrator who can effectively and efficiently manage complexity and build communications that can help your people make the best choices for themselves and their families. Whether you're just starting your de-risking journey or well down the path, Alight Solutions can help you with your next step.

Work with the leader in pension administration

For more than 40 years, Alight Solutions has been the leading provider of defined benefit administration, servicing 124 clients and over six million participants. Alight has significant experience working with large organizations on de-risking pension plans for their people, having managed administration for over a hundred lump sum projects impacting well over one million window participants.

Alight assists and supports pension de-risking projects by helping plan sponsors get prepared for implementation by:

- Defining requirements and helping manage system set-up and testing
- Conducting missing participant searches and outreach
- Supporting and accelerating data review and clean-up
- Shepherding data verification and requirements to assure accurate and effective implementation
- Creating a plan to connect with participants before and during the program period through multiple channels (print, electronic and voice)
- Providing customer care support over the duration of the event
- Processing elections and issuing accurate payments to plan participants
- Full project management and regular reporting to keep you apprised of progress and completion toward program goals

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Effective communication that drive results

Understanding the target audiences affected by your pension de-risking program (including internal stakeholders) is critical to implementing an effective program. Alight's delivery of hundreds of effective de-risking projects over the years proves that our participant communications drive results.

Alight offers the expertise and resources needed to help you understand what each audience needs to know. We then help you build strategic communications that effectively inform and educate each audience on this complex, weighty and personal topic to help them stay informed and make good decisions.

Alight can help define and execute effective plan participant communications for your pension de-risking program including:

- Re-establishing connections with plan participants
- Focusing attention on choices and deadlines
- Managing direct queries into the customer call center
- Nudging procrastinators with repeat reminders

Whether you prefer a best practice and turnkey communication approach or you require a custom solution, we will partner with you to ensure your audiences have the education and resources they need to feel supported and take the right actions.