

# Alight Solutions: Your trusted partner in financial services



With over 20 years of experience serving many of the largest financial institutions, we take a practical, sector-focused, data-driven, and long-term approach to enabling business outcomes for our financial services clients.

— SEAN CAMPBELL, ALIGHT FINANCIAL SERVICES INDUSTRY STRATEGIST

Alight has served financial services clients for 20+ years, providing valuable insights and solutions to keep operations agile, compliant and optimized for organizations.

Our customer base spans the globe:



5 out of 5 largest U.S. banks are Alight clients



4 million financial services client employees



6 of the 10 largest P&C insurance companies

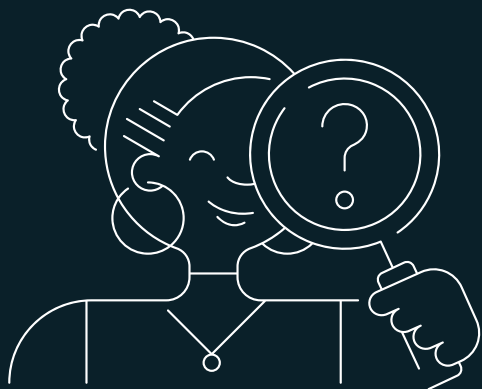


Eight-time member of the Global Outsourcing 100 list

As the market and workforce continue to evolve, so too will employer, employee and client expectations. Alight knows how important it is to stay ahead of the curve when it comes to meeting the needs of all three — especially during a time where meeting enterprise objectives in a costly manner can be complex.

**With a constant stress to innovate while managing cost, how can organizations rapidly prioritize and enable enterprise objectives?**

Alight helps clients identify and address key questions that may hinder their operational strategy from thriving, including the top critical matters emerging on all financial services leaders' minds:



#### Government and regulation

How is the definition of "employee" evolving? What does that mean for us?



#### Strategy and competition

We have a great new enterprise strategy. Do we have the people to execute?



#### Products and customers

How do we stay competitive? Are we ready for employee and customer expectations to converge?



#### Human capital

Are we prepared for the long-term tightening in the global labor market?

**Additionally, financial services organizations will have to shift their attention to the following areas of focus in the upcoming years:**



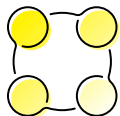
#### Attracting and retaining talent

- Addressing skills and experience gaps
- Enabling diversity, equity and inclusion
- Retaining scarce and mobile talent



#### Enabling productivity

- Using meaningful metrics and analytics
- Cultivating collaboration, innovation and resilience
- Facilitating internal mobility
- Effective workforce planning



#### Enabling better collaboration

- Post COVID-19 operating model
- Shaping future roles and agile team structures
- Embedding AI and automation

Our team focuses on delivering a holistic employee experience to help both your people and your systems work better to reach business goals. We provide the tools and expertise to ensure you're equipped with the right resources at the right place, time and mindset for maximized performance.

Using data-driven technology and people-centric approach, we connect insights across health, wealth, payroll and cloud to optimize employee experiences and unlock enterprise growth. We help financial services organizations of all sizes bridge the gap between people, work and life to enable informed employee decision-making and drive better outcomes for your people and your business.

#### About Alight

With an unwavering belief that a company's success starts with its people, Alight Solutions is a leading cloud-based provider of integrated digital human capital and business solutions. Leveraging proprietary AI and data analytics, Alight optimizes business process as a service (BPaaS) to deliver superior outcomes for employees and employers across a comprehensive portfolio of services. Alight allows employees to enrich their health, wealth and work while enabling global organizations to achieve a high-performance culture. Alight's 15,000 dedicated colleagues serve more than 30 million employees and family members. Learn how Alight helps organizations of all sizes, including over 70% of the Fortune 100 at [alight.com](https://alight.com).



#### Our experience in action

Knowing where your performance lies and where it can be improved is the first step to optimization. Alight performed an analysis of a banking client's current HR budget and spend, providing informed recommendations of where costs could be reduced or improved based on data and benchmarking. After presenting the findings to the leadership team, the decision was made to authorize an HR organizational model redesign for the company. The project is currently underway, along with an additional strategy to maximize ROI across the enterprise.



Alight has been a key strategic partner in our HR transformation journey not only because of the comprehensive services they provide but also their support in relevant, strategic HR advisory insight.

— COO OF HR, GLOBAL BANKING CLIENT

#### Get in touch

If you're looking for a way to transform your employee experience and improve overall performance for your organization, we have the experience, tools and talent to get you where you need to be. Let's start the transformation. [Check us out at alight.com.](https://alight.com)

